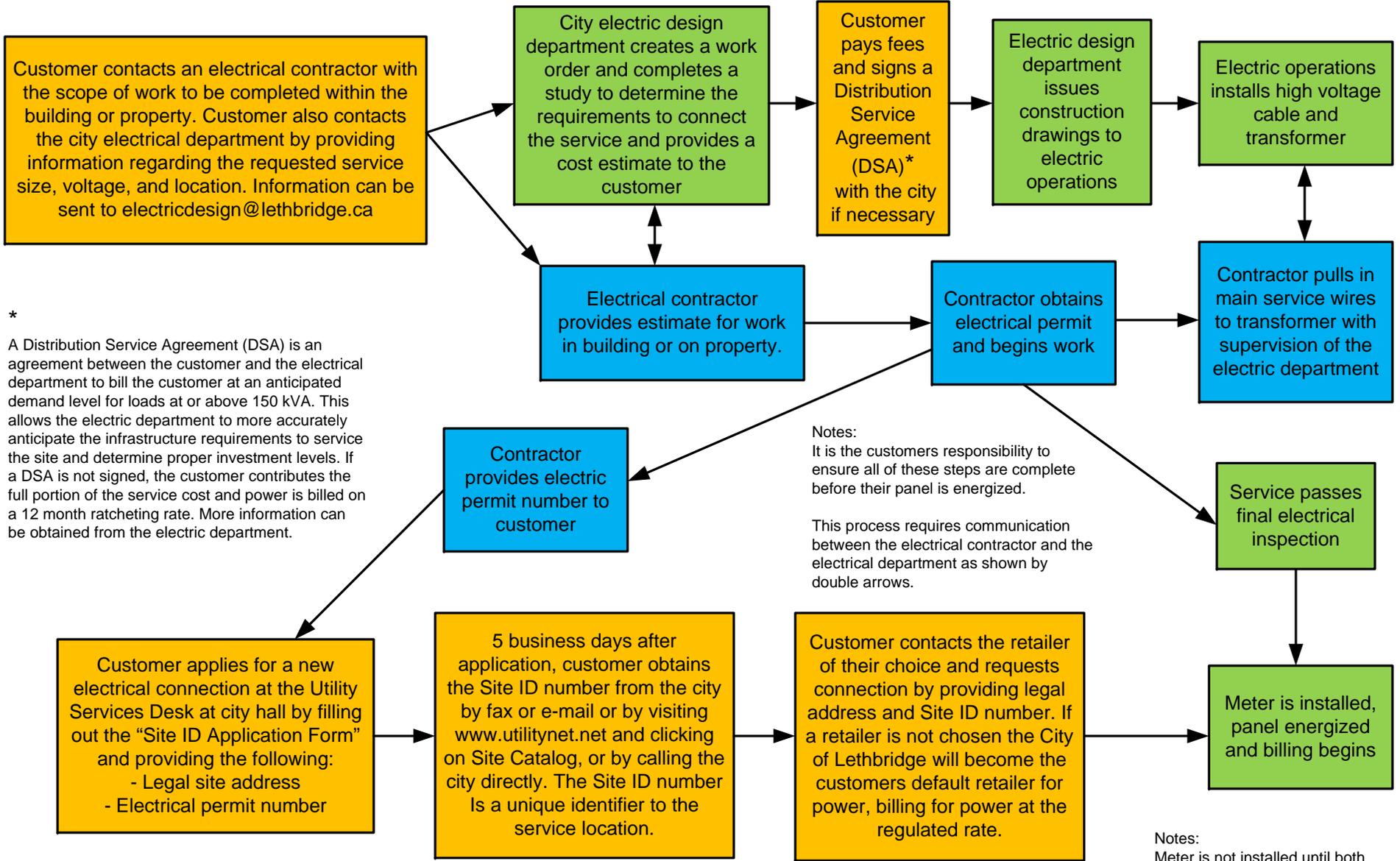




COMMERCIAL OR INDUSTRIAL ELECTRICAL SERVICE REQUEST PROCESS

HOW TO CONNECT POWER TO A NEW BUSINESS



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A Distribution Service Agreement (DSA) is an agreement between the customer and the electrical department to bill the customer at an anticipated demand level for loads at or above 150 kVA. This allows the electric department to more accurately anticipate the infrastructure requirements to service the site and determine proper investment levels. If a DSA is not signed, the customer contributes the full portion of the service cost and power is billed on a 12 month ratcheting rate. More information can be obtained from the electric department.

Notes:
It is the customers responsibility to ensure all of these steps are complete before their panel is energized.

This process requires communication between the electrical contractor and the electrical department as shown by double arrows.

Notes:
Meter is not installed until both final inspection has passed and an energization request is received from the retailer.

- Electrical contractor actions

- Customer actions

- City actions