

Safety & Conduct

City Bylaw #2362 governs activities on public transit

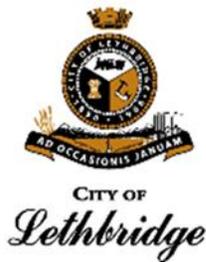
"It shall be unlawful for any person to fight, swear, use insulting or obscene language, smoke, spit or engage in unseemly or disorderly conduct in any of the Transit, School or ACCESS-A-Ride buses of the City of Lethbridge."

Lethbridge Transit supports a Respectful Workplace; please do not use abusive or inappropriate behaviour towards other passengers or our staff.

To make your ride more enjoyable please follow these courtesies:

- Have your pass, ticket, or exact change ready when boarding the bus.
- "Move on back" and keep the front seats free for seniors or those with less mobility.
- Shirts and shoes must be worn.
- Make room for everyone, 1 person = 1 seat.
- Keep the language appropriate for all ages.
- Keep conversations respectful of others, including cell phone conversations, by not being loud.
- For everyone's comfort earphones are to be used when using any listening device (radio, MP3, I-Pods, etc.)
- Please keep all large articles out of the aisle and have strollers or walkers folded or out of the aisle so others can pass safely.
- Skis, ski poles, skates and skateboards must be properly encased.
- All ice skates are carried by the blades and roller or inline skates are carried by their laces.
- Keep your ride clean and looking good by placing all garbage in the containers provided on the bus.
- Keep your ride safe by not jumping, running, or throwing things on the bus, or wearing skates (in-line, roller or ice).
- For your safety please do not engage the operator in unnecessary conversation while the bus is in motion.
- Passengers are asked to remain seated until bus has come to a full and complete stop
- Exit using rear doors whenever possible.
- To avoid potential injury, please do not chase after the bus once it's left the curb.
- For everyone's safety, flammable and explosive materials are not allowed on buses.





Passenger Conduct

Passengers are expected to conduct themselves in a respectful manner when on board a Lethbridge Transit bus.

Passengers shall refrain from:

- Standing near the Transit Operator purely for the purpose of casual conversation.
- Riding around repeatedly on a bus or loitering at a Transit terminal purely for the purpose of accompanying or visiting with the Transit Operator.
- Standing in the doorway, the stairwell or any area that obstructs the Transit Operators view.
- Disturbing other passengers and the peace by using profane, vulgar, indecent insulting, abusive, foul, or obscene language or any other practice or action which may annoy other passengers.
- Standing or placing their feet on the seats or wheel wells of the bus.

Courtesy Seating

Seating is available for the frail, elderly and disabled persons at the front of all buses. Look for the courtesy seating symbol. Exit from the front door.

No Eating or Drinking

Lethbridge Transit has a policy that there is no drinking and or eating on board any of their buses Transit, School and or ACCESS-A-Ride

No Smoking

Smoking is prohibited on the bus and in shelters in accordance with City Bylaws.

Eviction of Passengers

Passengers who attempt to evade paying a fare or who do not present a valid pass or transfer may be refused a ride or evicted from the bus at the Transit Operator's discretion.

Should a situation present itself that may lead to a dispute over the refusal to provide a passenger with a ride and you require assistance please contact a Transit Operations Coordinator.

<https://www.lethbridge.ca/living-here/getting-around/Transit/Pages/Safety--Conduct.aspx>

