Reaching Home: Canada's Homelessness Strategy

Community Homelessness Report

City of Lethbridge

2019-2021

SECTION 1: COMMUNITY CONTEXT

Overview

1.1 Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** over the last two years.

Permanent Supportive Housing

A local Permanent Supportive Housing (PSH) Consortium was developed to provide recovery-focused, stabilization PSH in the community. A PSH Leadership team comprised of: Alberta Health Services (Addiction & Mental Health and Primary Care Network), City of Lethbridge and PSH providers have led the development of the consortium and client care. The development of the Consortium has been an important step forward in addressing the extreme lack of permanent supportive housing beds in our City.

Facilities of a sufficient size that are appropriately zoned to meet the needs of these highly complex individuals remains a barrier for increasing cost effective PSH in our community. This is something the City of Lethbridge is supporting service providers in addressing but acknowledges that rezoning is not a short process as it relates to permanent supportive housing and there are difficulties that often come with this type of housing including community support and Not In My Backyard (NIMBY). Due to the a consortiuum members inability to purchase a new facility for Men's PSH, the number of beds for men is only half of what was

1.2 Highlight efforts and/or issues related to the work of **increasing access to safe, adequate housing** in your community over the last two years.

The items listed in question 1.1 are all fairly comprehensive and contribute as well to increasing access to safe, adequate housing. The intention of the Integrated Coordinated Access system and the Adaptave Case Management teams is to improve prevention and reduction of homelessness (1.1) as well as increase access to safe, adequate housing for anyone needing support in Lethbridge

In addition to the topics discussed in 1.1, the creation and implementation of the Population Navigator role occurred in 2021. These positions act as population experts that both inform the system of the needs of their particular population as well as act in a direct support/consultation role to any service provider in Lethbridge that requests their support. We currently fund Youth Population Navigators, Senior Population Navigators, and Indigenous Family Population Navigators through various service providers in Lethbridge. These individuals serve as population experts to help the system support these populations better, as well as assisting with system navigation to increase access to resources including safe, adequate housing. These populations were identified as priority populations in a thorough needs assessment conducted by Lethbridge in 2018. In the future, we intend

1.3 What impact has COVID-19 had on your community's progress with designing and implementing Coordinated Access and a Homelessness Management Information System (HMIS)?

COVID-19 has had a profound impact on service delivery and community well being in Lethbridge. There has been a significant amount of adaptability demonstrated by service providers to deliver programming over the past 18 months. As the community entity, the City of Lethbridge has had to pivot a lot of time and resource into dealing with short term issues and working around COVID-19 driven emergencies. The ripple effect of this has impacted implementing Integrated Coordinated Access and an HMIS as below:

Integrated Coordination Access (ICA) implementation

The lead implementation agency for ICA in Lethbridge is the Canadian Mental Health Association, South Region. They are leading a project team for ICA rollout that is comprised of key members from the City of Lethbridge as well as support from an external consultant. While COVID-19 has slowed the development and rollout of the ICA system, the project team has done a tremendous job moving forward through the pandemic and as of June, 2021 have completed the 'ICA guidelines' document which defines the standards, definitions, and processes for the system wide rollout of ICA. The project team has developed the ICA guidelines and key concepts on the basis of community involvement, and co-creation at a system level which is illustrated through the various community engagement and co-creation workshops hosted by the project team through 2021 thus far:

January 21, 2021: ICA Info Session
February 24, 2021: Counselling Subsidy Roll-Out Meeting

March 2/3, 2021: System Navigator Co-Creation Workshop

March 17, 2021: Counselling Subsidy Final Review Meeting

March 25, 2021: System Navigator Follow-Up Workshop

April 7, 2021: Door Agency Co-Creation Workshop

May 25, 2021: ICA Guidelines Review Workshop

The project team will begin implementation of the new system wide processes and is targetting the end of 2021 for a complete rollout and functional system wide Integrated Coordinated Access system.

Homelessness Management Information System

The City of Lethbridge is working alongside an external consultant on the procurement, development, and implementation of what we are calling a Community Information Management System (CIMS). This project is in the design and engagement phase. With many of the emerging issues as a result of COVID-19, this project has fallen behind the intitial timelines as the development of Integrated Coordinated Access as described above was given priority. The project team is well on track now and

	Colaboration between indigenous and Non-indigenous Organizations	
1.4	a) With respect to the design and implementation of Coordinated Access and a Homelessness Management Information System (HMIS), has there been collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the Indigenous Community Advisory Board (CAB)?	Yes
	b) Describe how this collaboration was undertaken and how it impacted the design and implementation (Access and/or the HMIS. How will it be strengthened in the future?	of Coordinated
	Access and of the finne. Hew will be obelightened in the factor.	
work Janu Febr Marc Marc April May Indig and for full CAB opport	escribed above, the development of the ICA system has been done through many community engagement shops: lary 21, 2021: ICA Info Session uary 24, 2021: Counselling Subsidy Roll-Out Meeting the 2/3, 2021: System Navigator Co-Creation Workshop the 17, 2021: Counselling Subsidy Final Review Meeting the 25, 2021: System Navigator Follow-Up Workshop 7, 2021: Door Agency Co-Creation Workshop 25, 2021: ICA Guidelines Review Workshop lenous organizations and non-Indigenous organizations alike have attended, discussed, and contributed refeedback to the process. Inding towards the new Integrated Coordinated Access system was developed in collaboration with the CA and provided as a recommendation to City Council through the CAB. The CAB has been given regular undrunity for feedback on ICA development including the rollout of our ICA guidelines. Indevelopment of our CIMS (which will be the Homeless Management Information System) is still fairly early engagement with Indigenous and non-Indigenous providers will be key to informing and creating the system.	neaningful ideas The allocation B and Indigneous pdates and / in the process,
1.5	a) With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the	Yes

Indigenous CAB?	
b) Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.	
The Community Homelessness Report will be reviewed and approved by the CWSS advisory, the acting CAB Indigenous CAB.	as well as the
1.6 a) Does your community have a separate Indigenous CAB?	Yes
b) Was the CHR approved by the Indigenous CAB?	Yes

	SECTION 2: COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT					
	Governance					
2.1	Is there a governance model for Coordinated Access and has a Coordinated Access lead organization(s) been identified?	Yes				
2.2	Is there a governance model for your HMIS and has a HMIS lead organization(s) been identified?	Under development				
2.3	Do all service providers receiving funding through the Designated Communities stream to deliver one or more projects participate in Coordinated Access?	Under development				
	Homelessness Management Information System (HMIS)					
2.4	a) Does your community have an HMIS to manage individual-level data and service provider information for Coordinated Access?	Yes				
	b) In your community, is HIFIS the HMIS that is being used or will be used?	No				
	c) Which HMIS is being used?					
	c) Currently ETO (government of Alberta holds the licence), however the City of Lethbridge will	ll be implementing a new syst				
	d) When was it implemented?					
	d) 2008					
2.5	Has either a Data Provision Agreement been signed with Employment and Social Development Canada (ESDC) if your community is currently using HIFIS or a Data Sharing Agreement been signed with ESDC if your community is currently using an equivalent HMIS?	Under development				
2.6	Do you have a set of local agreements to manage privacy, data sharing and client consent in compliance to municipal, provincial and federal laws?	Under development				
2.7	Have you established safeguards to ensure the data collected is secured from unauthorized access?	Under development				

	Access Fullits to Service	
2.8	Are access sites available in some form throughout the DC geographic area so that the Coordinated Access system serves the entire DC geographic area?	Yes
2.9	Are there processes in place to monitor if there is easy and equitable access to the Coordinated Access system and respond to any emerging issues, as appropriate?	Yes
2.10	Are there processes in place that ensure no one is denied access to service due to perceived housing or service barriers?	Yes
	Triage and Assessment	
2.11	Is the triage and assessment process documented in one or more policies/protocols, including an intake protocol for entering people into the Coordinated Access system and/or HMIS when they (re)connect with an access point?	Under development
2.12	Is the same common assessment tool used for all population groups experiencing homelessness (for example, youth, women fleeing violence, Indigenous peoples)?	Yes
	Vacancy Matching and Referral	
2.13	Is the vacancy matching and referral process documented in one or more policies/protocols, including how vacancies are filled from the Coordinated Access Resource Inventory according to agreed-upon prioritization and referral protocols?	Not yet started
2.14	Are all housing resources funded through the Designated Communities stream identified as part of the Coordinated Access Resource Inventory?	Under development
2.15	For each housing resource in the Coordinated Access Resource Inventory, have eligibility requirements been documented?	Under development

2	2.16 For each type of housing resource in the Coordinated Access Resource Inventory, have	Under development
	NUMBER AND ANY INDIVIDUAL IN MUITO INDIVIDUAL OF ANY INDIVIDUAL	

	phonization offena, and the order in which they will be applied, been documented:	
2.17	Do the vacancy matching and referral policies/protocols specify how individual choice in housing options will be respected (allowing individuals and families to reject a referral without repercussions) and do they include processes specific to dealing with vacancy referral challenges, concerns and/or disagreements (including refusals of referrals)?	Not yet started
2.18	Are vacancies from the Coordinated Access Resource Inventory filled using the list of people waiting for housing resources who are offer-ready (i.e., the unique identifier list filtered to a Priority List)?	Under development

SUMMARY

The table below provides a summary of the work your community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

Yes	Under development	Not yet started
6	10	2

SUMMARY COMMENT

2.19 Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your

community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols as approved by the governance group(s) are being implemented across the system as intended to achieve desired results.

The lead implementation agency for Integrated Coordinated Access in Lethbridge is the Canadian Mental Health Association, South Region. They are leading a project team for Integrated Coordinated Access rollout that is comprised of key members from the City of Lethbridge as well as support from an external consultant. While COVID-19 has slowed the development and rollout of the Integrated Coordinated Access system, the project team has done a tremendous job moving forward through the pandemic and as of June 2021, have completed the 'Integrated Coordinated Access guidelines' document which defines the standards, definitions, and processes for the system wide rollout of Integrated Coordinated Access. The project team has developed the Integrated Coordinated Access guidelines and key concepts on the basis of community involvement, and co-creation at a system level which is illustrated through the various community engagement and co-creation workshops hosted by the project team through 2021 thus far:

January 21, 2021: Integrated Coordinated Access Info Session

February 24, 2021: Counselling Subsidy Roll-Out Meeting

March 2/3, 2021: System Navigator Co-Creation Workshop

March 17, 2021: Counselling Subsidy Final Review Meeting

March 25, 2021: System Navigator Follow-Up Workshop

April 7, 2021: Door Agency Co-Creation Workshop

May 25, 2021: Integrated Coordinated Access Guidelines Review Workshop

The project team will begin implementation of the new system wide processes and is targeting the end of 2021 for a complete rollout and functional system wide Integrated Coordinated Access system

The City of Lethbridge has identified the need to hire for the position of an Integrated Coordinated Access Technician, who will aid in setting up and enforcing the governance structure alongside the lead implementation agency, Canadian Mental Health Association South Region. This individual will also work to gather feedback from the community and service providers, helping to ensure the policies and protocols are both being implemented appropriately, and effective in their application.

In its capacity as the Collective Impact backbone organization, the City will be leveraging the Community Wellbeing and Safety Strategy Advisory in its efforts of coordinating actions to support the strategy implementation and collective movement across stakeholders. The Community Wellbeing and Safety Strategy Advisory, acting as the Community Advisory Board, will provide

PUBLIC ACCESS TO RESULTS

2.20 As outlined in the Directives, communities are required to make results of the CHR publicly available. How will the public have access to the summary results of this CHR? For example, which website will be used to publish the results?

nave access to the summary results of this office of example, which website will be used to publish the results:
The City of Lethbridge intends to publish the summary results of the CHR on both our own City hosted website as well as
through the Lethbridge Integrated Coordinated Access website.

		SECTION 3: CO	MMUNITY-LEVEL	DATA		
	Note: Please	Community answer questions	1019-2020 -Level Data Conte 3.1 to 3.4 in the "S	ection 3 - 2020-21	f" tab	
3.1 a) Does y	your community use the F	Reaching Home def	inition of chronic ho	melessness?	Se	lect one
b) How d	oes your community defi	ne chronic homeles inic homelessness :	sness?		1 .	
3.2 Does you	ur community update chro your community asks ind	rnic riomelessness : ividuals and families	status over time? where they lived be	efore they became		lect one
homeless	your community asks ind is the "prior living situationss? there a possible time ga	ion" defined as whe	re they were imme	afore they became diately before	Se	lect one
b) Why is	there a possible time ga	p? How far back or	uld the "prior living :	situation" apply?	No.	
.4 Do you h state is cl	ave a written policy/proto hanged from "active" to "	inactive"?	- camper or days o	· ···arcovery after wi	Se Se	lect one
		Step 1. S	elect Data Source			
5 Does you	ur community currently ha	un a unique identifia	or liet (a Liet) that ha	s the following cha	racteristics:	
	3.5.1 Unduplicate 3.5.2 Contained in 3.5.3 Includes per 3.5.4 Consent giv List have any data that of 2020)?	d information for ea	ch individual/housel abase	nold	Not yet Yes	
	3.5.3 Includes per 3.5.4 Consent niv	ople experiencing ho en to be on the like	omelessness who as	re active	Not yet Yes	
6 Does the March 31	List have any data that of 2020)?	an be reported for t	his reporting period	(i.e., April 1, 2019	(to Se	lect one
7 107	to data area d	Step 2.	Define the Data			
./ What is ti	he date range for available First date in republic Last date in repu	e data from the List orting period:	trus Tiscal report?	YYYYAM	-DD	
	Last date in repr	orting period:		YYYY-MM YYYY-MM	-DD	
.8 a) Which	household types does the Single adults Unaccompanied your Families	e List include? Sele	ct all that apply.			
	Unaccompanied yo	outh				
b) Does t	Families the List include family me e List report data by uniq ed secarately.	mbers like depende	nts, or just the head	of household?	Select	one
c) Can th	e List report data by uniq	ue individuals? This	means that each fa	mily member will	Select	
be report	ed separately.				OesiCi	-
9 Complete	the Desideline Co	Stép 3.	Report the Data	and in Committee T. T.		
9 Complete	the Population Groups t	able below using th	e date range indicat	eu in Question 3.7		
a) Report	the number of unique in	dividuals (or househ	olds where not avail	lable) who:		100
Priority Population	on 3.9.1 Were horseless	3.9.2 Were new to	3.9.3 Returned to horselessness from housing (one or more times) (Measures Inflow)	3.9.4 Returned to	3.9.5 Returned to	changed f
Groups -	(Messures Cumulative	homelessness (Measures Infine)	housing (one or more times)	transitional status (one or more time-)	unknown status (one or more times)	(one or m
Reportin	ry Homelessness) 9	,_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(Measures Inflow)	(Messures Inflow)	(Measures Inflow)	(Measur Infigue
Overall						
Chronical	у					
Indigenou	15					
Priority			20710	20200	200500	3.9.10 5
Populatio	on		3.9.7 Moved from homelessness to housing (one or more times)	3.9.8 Status changed from homelessness to transitional (one or	3.9.9 Status changed from homelessness to unknown (one or	active to ins
Mandato	y		(Measures Outflow)	more times) (Measures Outlion)	more times) (Messures Outflow)	(Measur
Reportin	9					Outfor
homeless						
homeless	16					
peoples						
b) Do you	u wish to report on any A	dditional Population	Groups?		Se	19.6 St
Populatio	on 3.9.1 Were horseless	3.9.2 Were new to	3.9.3 Returned to homelessness from	3.9.4 Returned to homelessness from	3.9.5 Returned to homelessness from	changed fi inactive to a
Groups - Optional	(Messures Cumulative Hornelesaness)	(Measures Inflow)	housing (one or more times)	or more times)	or more times)	(one or m
Reportin	g		(+6ssures sysow)	(-essures mobile)	(-casures inflow)	inflow
Select on Select on	ie ie					
Select on Select on	ie ie					
Select on Other	ie .					
Additiona	al		3.9.7 Moved from	3.9.8 Status changed	3.9.9 Status channel	3.9.10 St changed f
Population Groups -	on .		homelessness to housing (one or more	from homelessness to transitional (one or	from homelessness to unknown (one or	active to ins (one or m
Optional			(Measures Outflow)	(Measures Outflow)	(Messures Outflow)	(Measur
Select on	9					Outloo
Select on	ie ie					
Select on	ie ie					
Select on Other						
(Optional	.,e.se =set commen					
c) Please	provide the definition(s)	your community us	es for each Addition	nal Population Gro	up.	
Please ii	nsert definitions here					
				seholds where not		
10 Complete for the da	the Prior Living Situation te range indicated in Que	ns table below for a estion 3.7.	Il individuals (or hou	seholds where not	available) that we	re homel
	Public Institutions	Transitional	Permanent		Total	
New to	Public resideors	Housing	Housing	Unknown	Total 0	
Returned	iness to					
homeless	iness	0	0	0	0	
	0					

		SECTION 3: CO	MMUNITY-LEVEL	DATA		
		Community	020-2021 -Level Data Conte	xt		
l.1 a) Does your	community use the F	teaching Home def	inition of chronic ho	melessness?		Yes
3.2 Does your co	mmunity update chro community asks indi the "prior living situati	nic homelessness	status over time?			lot yet
homeless, is t	he "prior living situati	on" defined as whe	re they were <i>Imme</i>	diately before	Yes -	there is no ne gap
Junessares	ır.					
1.4 Do you have	a written policy/proto ed from "active" to "i	col that specifies th	e number of days o	f inactivity after wh	sich	Yes
scale is criaing	ed from active to 1		elect Data Source			
l.5 Does your co	mmunity currently har			s the following cha	racteristics:	
	3.5.1 Unduplicated 3.5.2 Contained in 3.5.3 Includes pec	d information for ea	ch individual/housel abase	hold	Not yet Yes	
	3.5.3 Includes pec 3.5.4 Consent give	ple experiencing ho on to be on the List			Not yet Yes	
March 31, 200	3.5.3 Includes pec 3.5.4 Consent give have any data that of 21)?	an be reported for t	his reporting period	u.e., April 1, 2020	to Se	lect one
		Step 2.	Define the Data			
./ What is the da	First date in repo	e casa from the List orting period:	this fiscal report?	YYYY-MM	-DD	
0 a) Which hour	 Last date in reported to the control of the control o	orting period:	ot all that apply	YYYY-MM YYYY-MM	-DD	
	Single adults					
	USingle adults UInaccompanied you Families ist include family mer	out .			Select	
 b) Does the L c) Can the Lis 	ist include family mer t report data by unique parately.	noers like depende ue individuals? This	res, or just the head means that each fa	ror nousehold? amily member will	Select	
be reported s	eparately.				Delect	
		Step 3.	Report the Data			
.9 Complete the	Population Groups t	able below using th	e date range indicat	ed in Question 3.7.		
a) Report the	number of unique inc	lividuals (or househ	olds where not avail	lable) who:		
Priority Population	2.0.1 West bounders	202Ween months	3.9.3 Returned to homelessness from housing (one or more	3.9.4 Returned to homelessness from transitional status (me	3.9.5 Returned to	19.6 State changed fro
Groups - Mandatory	3.9.1 Were homeless (Measures Cumulative Homelessness)	hornelessness (Measures Inflow)	housing (one or more times)	transitional status (one or more times)	unknown status (one or more times)	(one or mor times)
Reporting			(Measures Inflow)	(Measures Inflow)	(Measures Inflow)	(Measures Inflow)
homeless						
homeless						
peoples						3.9.10 State
Population Groups -			3.9.7 Moved from homelessness to housing (one or more	3.9.8 Status changed from homelessness to transitional (one or	3.9.9 Status changed from homelessness to unknown (one or	changed fro active to inact (one or mor
Mandatory			(Measures Outflow)	more times) (Measures Outflow)	rrore times) (Measures Outflow)	(Measures
Overall						
Chronically						
Indigenous peoples						
la p		ddiam'r	C2			test s
Additional	n w report on any Ai	ausonar Population	193 Beturner*	3.9.4 Returned to	3.9.5 Returned to	19.6 Sans
Population Groups -	3.9.1 Were homeless (Measures Cumulative	3.9.2 Were new to homelessness	3.9.3 Returned to homelessness from housing (one or more times)	horselessness from transitional status (one	homelessness from unknown status (one	inactive to act
Optional Reporting	Homelesness)	(Measures Inflow)	(Measures Inflow)	(Measures Inflow)	(Measures Inflow)	(Measures Inflow)
Select one Select one						
Select one Select one						
Select one Other						
Additional Population			3.9.7 Moved from homelessness to	3.9.8 Status changed from homelessness to	3.9.9 Status changed from homelessness to	5.9.10 State changed from active to inact
Groups - Optional			housing (one or more times)	transitional (one or more times)	unknown (one or more times)	(one or mo times)
Reporting Scient one			(Jesseres Outfow)	(Jesseres Outlow)	(*essures Outlow)	Outflow)
Select one Select one						
Select one Select one						
(Optional) Pi	ease insert comment	here				
c) Please pro	vide the definition(s)	your community us	es for each Addition	nal Population Gro	p.	
'Please insert	definitions here*					
.10 Complete the for the date re	Prior Living Situatio	ns table below for a stion 3.7.	all individuals (or hor	useholds where no	t available) that w	ere homele
	Public Institutions	Transitional	Permanent Housing	Unknown	Total	
New to homelessness		100010	THOUSE		0	
Returned to homelessness					0	
Total	0	0	0	0	0	

SECTION 4: COMMUNITY-LEVEL OUTCOMES

Your answers in Section 3 indicate that your community currently has a unique identifier list. This will be called the List in this section.

Step 1.	Confirm	List	Comprehensiveness

	Step 1. Commin List Comprehensiveness	
4.1	Is the List updated on a regular basis, monthly at minimum?	Select one
4.2	Does the List only currently include information about people experiencing chronic homelessness?	Select one
4.3	Does the List include individuals and families served through outreach to all locations (hotspots) across the community where people are living unsheltered (i.e., staying in places not meant for human habitation)?	Select one
4.4	Does the List include individuals and families across the community staying in all shelters for people experiencing homelessness (e.g., emergency shelters, hostels, hotel/motel stays paid for by a service provider)?	Select one
4.5	Does the List include individuals and families across the community staying in transitional housing?	Select one
4.6	Does the List include individuals experiencing homelessness across the community staying in institutions (e.g., jail or hospital)? (Note that if the stay exceeds your inactivity policy, their state on the List changes to inactive.)	Select one
4.7	Does the List include individuals and families across the community who are experiencing hidden homelessness?	Select one
4.8	Is the total number of people on the List served through outreach and in shelters as of March 31, 2021, higher than the number of people who were <i>unsheltered</i> or <i>in shelter</i> according to your most recent Point-in-Time (PiT) Count?	Select one
4.9	Consider your answers to Questions 4.1 to 4.8. In your opinion, does your List include all of the individuals and families experiencing homelessness in your community, as much as is possible right now?	Select one
	Stan 2 Define the Data Set	

Step 2. Define the Data Set

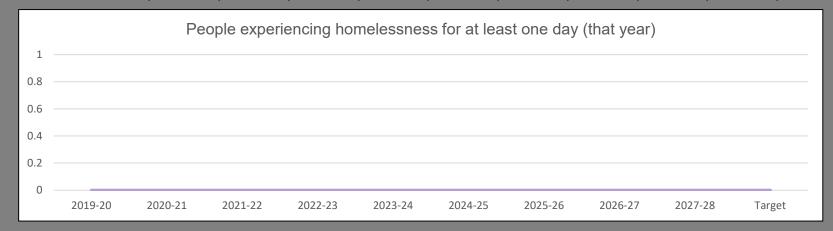
4.10 Did you have the List in place on or before April 1, 2019?	Select one
4.11 Did you have the List in place on or before April 1, 2020?	Select one
Step 3. Report the Data	

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CU	KE	Οl	JIG	

4.12 - Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #1. Where applicable, add a target for 2027-28 in the far right box.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
		2020 21	202122	ZOZZ ZO	2020 2 1	202120	2020 20	2020 21	2021 20	rangot
People experiencing										
homelessness for at										
least one day (that										
year)										



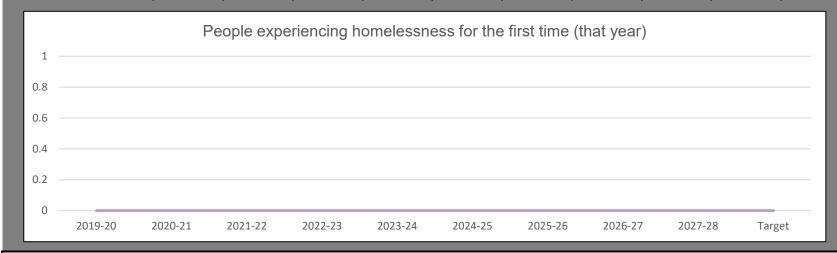
Please insert comment here

4.13 - Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #2. Where applicable, add a target for 2027-

28 in the far right box.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)										

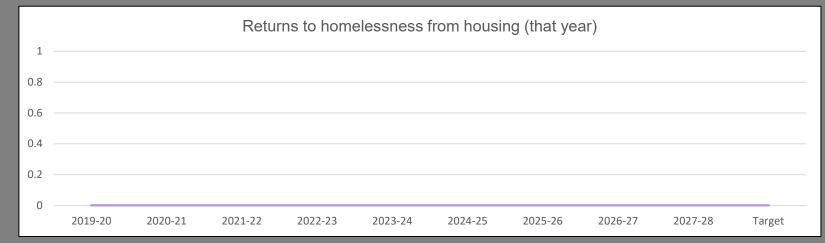


Please insert	comment here
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4.14 - Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #3. Where applicable, add a target for 2027-28 in the far right box.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)										

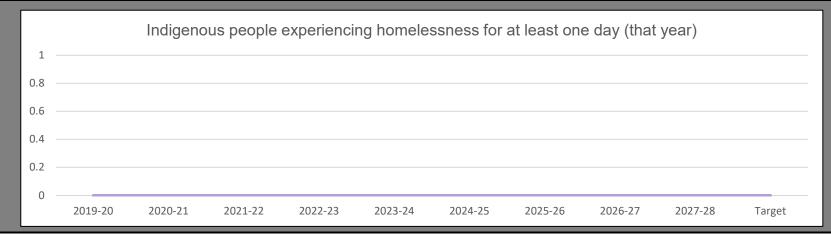


Please	insert	comment	here

4.15 - Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #4. Where applicable, add a target for 2027-28 in the far right box.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)										



4.16 - Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Given your answers in Steps 1 and 2, you can report annual result(s) for Outcome #5. Where applicable, add a target for 2027-28 in the far right box.

2019-20 2020-21 2021-22 2022-23 2023-24 2024-25 2025-26 2026-27 2027-28 Target

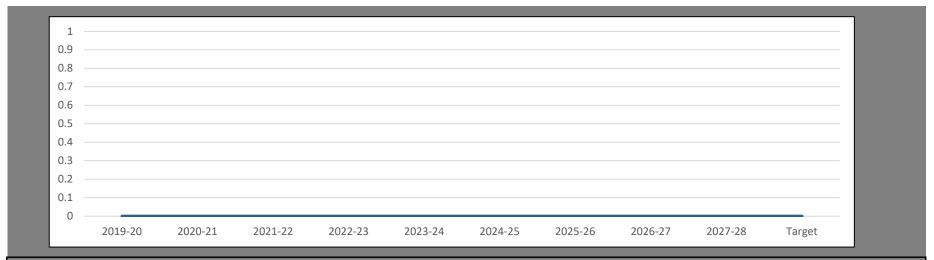
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COMMUNITY HOMELESSNESS REPORT SUMMARY

City of Lethbridge 2019-2021

COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

Met	Started	Not yet started
6	10	2

SUIVINIAN I CUIVINILINI

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

The lead implementation agency for Integrated Coordinated Access in Lethbridge is the Canadian Mental Health Association, South Region. They are leading a project team for Integrated Coordinated Access rollout that is comprised of key members from the City of Lethbridge as well as support from an external consultant. While COVID-19 has slowed the development and rollout of the Integrated Coordinated Access system, the project team has done a tremendous job moving forward through the pandemic and as of June 2021, have completed the 'Integrated Coordinated Access guidelines' document which defines the standards, definitions, and processes for the system wide rollout of Integrated Coordinated Access. The project team has developed the Integrated Coordinated Access guidelines and key concepts on the basis of community involvement, and co-creation at a system level which is illustrated through the various community engagement and co-creation workshops hosted by the project team through 2021 thus far:

January 21, 2021: Integrated Coordinated Access Info Session

February 24, 2021: Counselling Subsidy Roll-Out Meeting

March 2/3, 2021: System Navigator Co-Creation Workshop

March 17, 2021: Counselling Subsidy Final Review Meeting

March 25, 2021: System Navigator Follow-Up Workshop

April 7, 2021: Door Agency Co-Creation Workshop

May 25, 2021: Integrated Coordinated Access Guidelines Review Workshop

The project team will begin implementation of the new system wide processes and is targeting the end of 2021 for a complete rollout and functional system wide Integrated Coordinated Access system

The City of Lethbridge has identified the need to hire for the position of an Integrated Coordinated Access Technician, who will aid in setting up and enforcing the governance structure alongside the lead implementation agency, Canadian Mental Health Association South Region. This individual will also work to gather feedback from the community and service providers, helping to ensure the policies and protocols are both being implemented appropriately, and effective in their application.

In its capacity as the Collective Impact backbone organization, the City will be leveraging the Community Wellbeing and Safety Strategy Advisory in its efforts of coordinating actions to support the strategy implementation and collective movement across stakeholders. The Community Wellbeing and Safety Strategy Advisory, acting as the Community Advisory Board, will provide input to the City's work coordinating service delivery, help foster collaboration and engagement, and increase linkages across agencies/systems. The CAB has been given regular updates and opportunity for feedback on Integrated Coordinated Access

COMMUNITY-LEVEL DATA for 2019-2020

Based on the information provided in the Community Homelessness Report, the community does not have to report community-level data for 2019-2020.

What is the date range for available data from the List f	for this fiscal report?
First date in reporting period:	YYYY-MM-DD
Last date in reporting period:	YYYY-MM-DD
Complete the Population Groups table helow using the	date range indicated for this fiscal report

pomplete the ropulation oroups table below using the date range indicated for this histar report.

Number of unique individuals (or households where not available) in each Priority Population Group who: Returned to Returned to Returned to Were homeless State changed from **Priority** Were new to homelessness from homelessness from homelessness from (Measures inactive to active (one **Population** homelessness housing (one or more transitional status (one unknown status (one or Cumulative or more times) (Measures Inflow) times) or more times) more times) Groups Homelessness) (Measures Inflow) (Measures Inflow) (Measures Inflow) (Measures Inflow) Overall homeless 0 0 0 0 0 0 Chronically 0 0 0 0 0 0 homeless Indigenous 0 0 0 0 0 0 peoples Moved from Status changed from Status changed from State changed from **Priority** homelessness to homelessness to homelessness to active to inactive (one Population unknown (one or more housing (one or more transitional (one or or more times) times) (Measures times) more times) Groups (Measures Outflow) (Measures Outflow) (Measures Outflow) Outflow) Overall homeless 0 0 0 0 Chronically 0 0 0 0 homeless Indigenous 0 0 0 0 peoples

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	0	0	0	0	0
Returned to homelessness	0	0	0	0	0
Total	0	0	0	0	0

COMMUNITY-LEVEL DATA for 2020-2021

Based on the information provided in the Community Homelessness Report, the community does not have to report

community-level data for 2020-2021 and community-level out	community-level data for 2020-2021 and community-level outcomes for the reporting period.								
What is the date range for available data from the List for this fisca	Il report?								
First date in reporting period: Local date in reporting period:	YYYY-MM-DD								
Last date in reporting period:	YYYY-MM-DD								
Complete the Population Groups table below using the date range	indicated for this fiscal report.								
	·								
Number of unique individuals (or households where not available)	in each Priority Population Group who:								

Priority Population Groups	Were homeless (Measures Cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one or more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall homeless	0	0	0	0	0	0
Chronically homeless	0	0	0	0	0	0
Indigenous peoples	0	0	0	0	0	0
Priority Population Groups			Moved from homelessness to housing (one or more times) (Measures Outflow)	Status changed from homelessness to transitional (one or more times) (Measures Outflow)	Status changed from homelessness to unknown (one or more times) (Measures Outflow)	State changed from active to inactive (one or more times) (Measures Outflow)
Overall homeless			0	0	0	0
Chronically homeless			0	0	0	0
Indigenous peoples			0	0	0	0

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

		Transitional	Permanent		
Public	Public Institutions	Hausing	Housing	Unknown	Total
		Housing	Housing		

New to homelessness	0	0	0	0	0
Returned to homelessness	0	0	0	0	0
Total	0	0	0	0	0

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

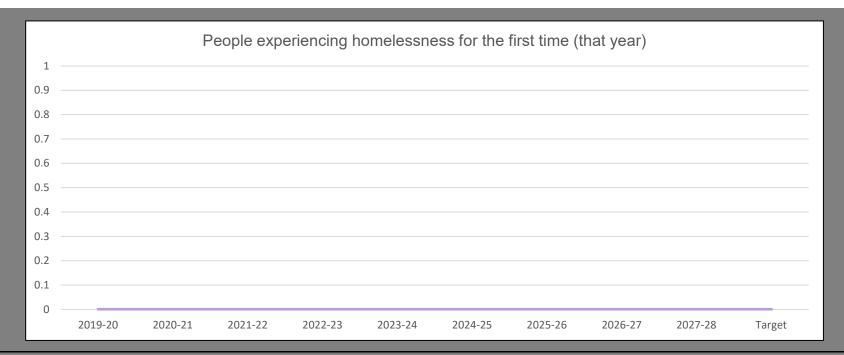
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People										

experiencing homelessness 0 0 0 for at least one day (that year)
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	People experiencing homelessness for at least one day (that year)									
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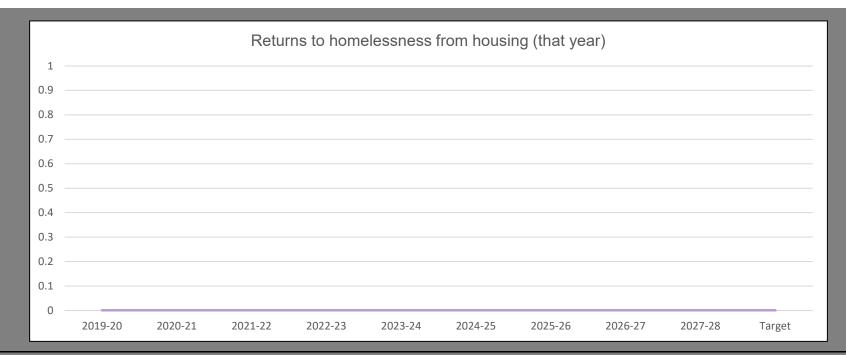
Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)	0	0	-	-	-	-		-	-	0



Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)	0	0	-		-	-	-	-	-	0



Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

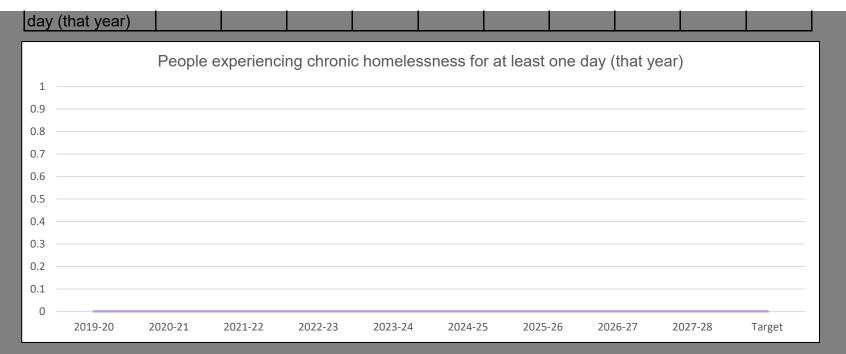
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples										
experiencing homelessness for at least one	0	0	-	-	-	-	-	-	,	0

day	(that year)									
		Indigenou	s peoples	experienci	ng homele	ssness for	at least or	ne day (tha	t year)	
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0	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target

Please	insert	comment	here

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing chronic homelessness	0	0	-	-	-	-	-	-		0
for at least one										



Designated Community – Community Advisory Board

Note: You may list more than one name or organization for each sector. ESDC will not sell, distribute, trade or transfer your information to other government departments, businesses, institutions, organizations or individuals outside ESDC for any other purposes, unless required by law.

Sector	Community Advisory Board Member(s)
Service Canada (Ex-Officio Member)	Wayne Ackerman (Interim member as previous
Provincial/Territorial government	Leigh Bremner, Director Regional Supports-
Local/Municipal government	
Indigenous peoples and organizations	Amanda Scout, Native Counseling Services of
Veterans Affairs Canada or veterans serving organizations	
Organizations serving women/families fleeing violence	
Youth and/or youth serving organizations (including Child Welfare Agencies)	
Organizations serving seniors	
Newcomer serving organizations	
Health organizations, including hospitals and other public institutions, and organizations focused on mental health and addictions	Addiction and Mental Health South Zone Treena Tallow, Advisor/Aboriginal Addiction &
Individuals with lived experience of homelessness	
Organizations serving individuals experiencing or at risk of homelessness	Co-Coordinator/Prevention Conversation
Private sector	Cyndi Vos, Chief Executive Officer, Lethbridge
Landlord associations and/or the housing sector	Treaty 7 Housing- Hank Shade, Executive
Other	Lethbridge Regional Police Service COMMUNITY FUNDERS: Rotary Club- Allen

Community Advisory Board Chairs or Co-Chairs (if applicable):

I affirm that the above members of the Community Advisory Board have reviewed the attached Community Homelessness Report and that the majority of Community Advisory Board members approve of its content.

Debbie Deak		19-Jul-21
Name	Signature	Date
Name	Signature	Date
Name	 Signature	 Date

Indigenous Homelessness – Community Advisory Board

Note: You may list more than one name or organization for each sector. ESDC will not sell, distribute, trade or transfer your information to other government departments, businesses, institutions, organizations or individuals outside ESDC for any other purposes, unless required by law.

Sector		Community Advisory Board Member(s)					
Service Canada (Ex-Officio Me	ember)						
Provincial/Territorial governme	ent						
Local/Municipal government		Travis Plaited Hair, Blood	Tribe				
Indigenous peoples and organ	izations	Amanda Scout, Native Co	ounseling Services of				
Veterans Affairs Canada or ve	terans serving						
organizations							
Organizations serving women/	families fleeing						
violence							
Youth and/or youth serving org	ganizations						
(including Child Welfare Agend	cies)						
Organizations serving seniors							
Newcomer serving organization	ns						
Health organizations, including	hospitals and	Treena Tallow, Alberta He	ealth Services				
other public institutions, and o	rganizations	· · · · · · · · · · · · · · · · · · ·					
focused on mental health and		(Aboriginal Addiction and Mental Health)					
Individuals with lived experiend	ce of						
homelessness							
Organizations serving individu	als experiencing or						
at risk of homelessness							
Private sector							
Landlord associations and/or t	he housing sector	Hank Shade, Treaty 7 Housing					
Other							
Community Advisory Board I affirm that the above membe Community Homelessness Re approve of its content.	rs of the Community	Advisory Board have revi					
Debbie Deak			19-Jul-21				
Name Signature		•	Date				
Name	Name Signature		Date				
Name	Signature	<u> </u>	Date				